



परभणी शहर महानगरपालिका



## Refund Policy

All payments made online are subject to this refund policy.

1. Refund requests must be submitted within 8 days from the date of payment.
2. In case of duplicate payment or incorrect transaction, the excess amount will be refunded after verification.
3. Refunds, if approved, will be processed to the original mode of payment only.
4. The refund processing time may take 7-14 business days, depending on the payment gateway or bank.
5. Transaction charges, taxes, or gateway fees (if any) are non-refundable.
6. The company reserves the right to approve or reject refund requests based on internal review.
7. For refund-related queries, customers must contact on below email and contact details with payment details.

Email - [nagarkaryavalihelpdesk@ascentechindia.com](mailto:nagarkaryavalihelpdesk@ascentechindia.com)

Tel – 8484945823